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Name c	of faculty:	Mrs. Monika	
Discipline :		DIPLOMA IN PHARMA	
Semester/Year :		2nd Year	
Subject/Code :		Community Pharmacy and Manageme	
	Plan Duratio	on: 30 weeks (Sept. 2023 to M/Practical) per week (in Hours):	
VVOIK	Jau (Lecture	THEORY	
WEEK	LECTURE DAY		
	1st	Definition , History	
	2nd	Development of community pharmacy - International and Indian scenarios	
1st	3rd	REVISION	
	1st	Introduction to the concept of Good Pharmacy Practice	
	2nd	SOPs	
2st	3rd	REVISION	
	1st	Definition, parts of prescriptions, legality of prescriptions	
	2nd	Prescription handling, labelling of dispensed medications	
3rd	3rd	Brief instructions on medication usage	
	1st	Dispensing process	
	2nd	Good Dispensing Practices, dispensing errors and strategies to minimize them	
4th	3rd	REVISION	
	1st	REVISION	
	2nd	Definition, types of communication skills	
	3rd	Interactions with professionals and patients	
5th			
	1st	Verbal communication skills	
6th	2nd	Written communication skills	
	3rd	Body language	
	1st	Patient interview techniques	
	2nd	Definition and benefits of patient counselling	
7th	3rd	Introduction, counselling content	
	1st	counselling process, and closing the counselling session	
	2nd	Types and strategies to overcome the barriers	

	3rd	Patient counselling - Hypertension, Diabetes, Asthma, Tuberculosis Hypertension,
8th		Diabetes, Asthma, Tuberculosis, Chronic obstructive
	1st	Chronic obstructive pulmonary disease, and AIDS
	2nd	Definition, importance and benefits
9th	3rd	Scenarios of PPI use in India and other countries
301	1st	Patient Information leaflets - Definition and uses
	2nd	Medication Adherence Definition, factors influencing non- adherence
10th	3rd	strategies to overcome non-adherence
11th		1 0
		1st SESSIONAL EXAMINATION
	1st	Health Screening Services in Community Pharmacy Introduction
	2nd	scope, and importance of various health screening services - for routine
		monitoring of patients
4 2 4 1-	3rd	Early detection and referral of undiagnosed cases
12th	1st	REVISION
	2nd	REVISION
	3rd	Over The Counter (OTC) Medications Definition
13th	Siu	Over the counter (OTC) Medications Demittion
	1st	Need and role of Pharmacists in OTC medication dispensing
	2nd	OTC medications in India
14th	3rd	Counseling for OTC products
	1st	Self-medication and role of pharmacists in promoting the safe practices during self-
		medication
15th	2nd	Minor ailments, and advice for self-care in conditions such as - Pain management
	3rd	Cough, Cold
	1st	Constipation, Vomiting, Fever
	2nd	Sore throat, Skin disorders
16th	3rd	Oral health (mouth ulcers, dental pain, gum swelling)
	1st	Diarrhea
	2nd	REVISION
17th	3rd	REVISION
	1st	Legal requirements to set up a community pharmacy
	2nd	Site selection requirements
	3rd	Pharmacy designs and interiors
18th		
	1st	Vendor selection and ordering
	2nd	Procurement, inventory control methods
19th	3rd	Inventory management

	1st	Financial planning and management
	2nd	Accountancy in community pharmacy – Day book
20th	3rd	Cash book
	1st	Introduction to pharmacy operation softwares – usefulness and availability
21st	2nd	Customer Relation Management (CRM)
	3rd	Audits in Pharmacies
	1st	SOP of Pharmacy Management
	2nd	Introduction to Digital Health
22nd	3rd	mHealth and Online pharmacies
23rd		WINTER VACATION
	1st	REVISION
	2nd	REVISION
24th	3rd	REVISION
25th		2nd SESSIONAL EXAMINATION
	1st	REVSION
26th	2nd	REVSION
	3rd	REVISION
	1st	REVISION
	2nd	REVISION
27th	3rd	REVISION

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PRACTICAL
1. Handling of prescriptions with professional
standards, reviewing prescriptions, checking for
legal compliance and completeness
2 BEN//CION
2. REVISION
3. Identification of drug-drug interactions in the
prescription and follow-up actions
4. REVISION
4. Preparation of dispensing labels and auxiliary
labels for the prescribed medications
5. REVISION
6. Blood Pressure Recording
7. Capillary Blood Glucose Monitoring, Lung
function assessment using Peak Flow Meter and

incentive spirometer
8. Recording capillary oxygen level using Pulse Oximeter, BMI
9. REVISION
PRACTICAL SESSIONAL EXAMINATION
10. Providing counselling to simulated patients for the following chronic diseases / disorders including education on the use of devices such as insulin pen, inhalers, spacers, nebulizers, etc. where appropriate
11. Type 2 Diabetes Mellitus, Primary Hypertension, Asthma, Hyperlipidaemia, Rheumatoid Arthritis
12. REVISION
13. Providing counselling to simulated patients for the following minor ailments (any three) Headache, GI disturbances
14. Worm infestations, Pyrexia, Upper Respiratory Tract infections, Skin infections, Oral and dental disorders
REVISION
15. Appropriate handling of dummy dosage forms with correct administration techniques - oral liquids with measuring cup/cap/dropper
16.Eye Drops, Inhalers, Nasal drops, Insulin pen, nebulizers, different types of tablets, patches, enemas, suppositories

REVISION
17.Use of Community Pharmacy Software and digital health tools
REVISION
WINTER VACATION
REVISION
REVISION
REVISION
REVISION